

**Corrigendum in r/o changes in some Sections of RFP for Setting up of PMU in NSS**

<b>S. No.</b>	<b>Section</b>	<b>Page No. of RFP Document</b>	<b>Description of Clause in RFP</b>	<b>Updated Clause</b>
1.	Section 3. Scope of Work IV. Monitoring, Reporting on Website, Mobile App, Digital Content and IT support	10	(xi) Analyze the data and reports generated through various campaigns /activities, Yuva Platform and data provided by Department or its organizations. (xii) To create a MIS for monitoring of different activities as and when desired by NSS, Department of Youth Affairs.	xi) Analyze the data and reports generated through various campaigns /activities, Yuva Platform and data provided by Department or its organizations. The consultant will use the tools available in the Yuva Portal and others made available by the Department.  xii) To create MIS parameters for monitoring of different activities as and when desired by NSS, Department of Youth Affairs.
2.	5.26 Tenure	31	After work order is placed, there would be lock in period of one year on each of the 10 members of PMU. Even after that, PMU members cannot be changed without consent of NSS.	If a member of PMU resigns due to unavoidable circumstances, then it will be the responsibility of the selected bidder to ensure that the new person becomes conversant with the work being looked after by his predecessor within a week. The financial penalties mentioned in para 4 of section 8 will apply in case replacement is not provided within the specified time mentioned in the para.
3.	Section 8, Terms of Reference	41	1.2 The personnel deployed against the position of Team Lead and Manager (Project Development) shall be subject to one-year lock-in period commencing from the date of their appointment. During this lock-in period, they shall not be permitted to resign or reassign to any other project	1.2 The personnel deployed against the position of Team Lead and Manager (Project Development) shall be subject to one-year lock-in period commencing from the date of their appointment. During this lock-in period, if a person resigns, then it will be the responsibility of the selected bidder to ensure that the new person becomes conversant with the work being looked after by his predecessor within a week. The financial penalties mentioned in para 4 of section 8 will apply in case replacement is not provided within the specified time mentioned in the para.

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4.	Section 8, Terms of Reference, Sub-Section 4 Service Level Agreement (SLA) and Penalty  Section 6. Deliverables and Timelines	42	<b>Service Levels</b>	<b>Measurement Criteria</b>	<b>Applicable Penalty</b>	<b>No change in Section 4</b>  <b>6. Deliverables and Timelines</b>  The Project/Programme management agency will be hired initially for a period of 1 year. Upon successful completion of the term or depending upon the Project/Programme requirement, the contract may be extended for further duration subject to approval by the competent authority. Following the award of contract, all the key experts should be onboard within 15 days of the signing of the Contract.																				
		43																								
		Deployment of Resources and Commencement of Services					Within 15 Days of placing the Work Order	INR 20,000/- per day per person for the number of days and resources																		
		Replacement of Resource (non-performance, resignation, retirement, Death etc)					Within 2 weeks of deployment	INR 20,000/- per day per person for the number of days and resources																		
5.	Section 8 Terms of Reference	42	4. Service Level Agreement (SLA) and Penalty Project or process delays or any delay within the scope of work will attract a penalty of 1% per week of the total project value up to six weeks. Thereafter, the work order will be treated as cancelled and cancellation charges of 10% of work order value will be levied. In addition, security money/BG will be forfeited and the NSS will be free to get the job done from an alternate source at the risk and cost of the defaulting agency. <table><tr><th>Service Level</th><th>Measurement Criteria</th><th>Applicable Penalty</th></tr><tr><td>Development of Resources and Commencement of Service</td><td>Within 15 Days of placing the Work Order</td><td>INR 20,000/- per day per person for the number of days and resources</td></tr><tr><td>Replacement of Resource (non-performance, resignation, retirement, Death etc)</td><td>Within 2 weeks of deployment</td><td>INR 20,000/- per day per person for the number of days and resources</td></tr></table>			Service Level	Measurement Criteria	Applicable Penalty	Development of Resources and Commencement of Service	Within 15 Days of placing the Work Order	INR 20,000/- per day per person for the number of days and resources	Replacement of Resource (non-performance, resignation, retirement, Death etc)	Within 2 weeks of deployment	INR 20,000/- per day per person for the number of days and resources	4. Service Level Agreement (SLA) and Penalty Project or process delays or any delay within the scope of work will attract a penalty of 1% per week of the total project value up to six weeks. Thereafter, the work order will be treated as cancelled. In addition, security money/BG will be forfeited and the NSS will be free to get the job done from an alternate source. <table><tr><th>Service Level</th><th>Measurement Criteria</th><th>Applicable Penalty</th></tr><tr><td>Development of Resources and Commencement of Service</td><td>Within 15 Days of placing the Work Order</td><td>INR 20,000/- per day per person for the number of days and resources</td></tr><tr><td>Replacement of Resource (non-performance, resignation, retirement, Death etc)</td><td>Within 2 weeks of deployment</td><td>INR 20,000/- per day per person for the number of days and resources</td></tr></table>			Service Level	Measurement Criteria	Applicable Penalty	Development of Resources and Commencement of Service	Within 15 Days of placing the Work Order	INR 20,000/- per day per person for the number of days and resources	Replacement of Resource (non-performance, resignation, retirement, Death etc)	Within 2 weeks of deployment	INR 20,000/- per day per person for the number of days and resources
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			<p>Note –</p> <p>1. Resource Variation - The selected bidder shall neither make any changes to the composition of the Resource team nor require or request any member of the Team to cease or reduce their involvement in the provision of the services during the term, without purchaser's prior written consent.</p> <p>2. The maximum SLA based penalties that can be levied under the contract shall be twenty (20) percent of the Work Order Value.</p>	<p>1. Resource Variation - The selected bidder shall neither make any changes to the composition of the Resource team nor require or request any member of the Team to cease or reduce their involvement in the provision of the services during the term, without purchaser's prior written consent.</p> <p>2. The maximum SLA based penalties that can be levied under the contract shall not exceed ten (10) percent of the Work Order Value.</p>
6.	Section 8, Terms of Reference, Sub-Section 8, Payment Terms	43	The payment shall be made to the consultant by NSS subject to the receipt of quarterly invoices of resource persons deployed during the period, deliverables achieved, and fulfillment of terms and conditions and the payment of consultants will be linked to the attendance which will be monitored by bio- metric monitoring system.	The payment shall be made to the consultant by NSS subject to the receipt of <b>monthly</b> invoices of resource persons deployed during the period, deliverables achieved, and fulfillment of terms and conditions and the payment of consultants will be linked to the attendance which will be monitored by bio- metric monitoring system
7.	Additional Clause	43	Limitation of Liability (not mentioned in present RFP)	<b>9. Limitation of Liability</b> Liability shall not exceed the total Contract Value